

Lakeland LTC Strategic Plan 2026-2030 - Priority Alignment

Our Vision

To provide a sense of community. It is respectful, nurturing, and enriching. It enables independence and fosters individual interests. It is full of love, joy, and laughter. It is a place of choice and belonging. A home and a health system partner that is dependable, supportive, accountable. A celebrated model for long term care.

Our Mission

To meet the physical, emotional, and social needs of residents through the engagement of staff, residents, and families in the provision of a home environment that is safe, supportive, and caring. Committed to the Values of Respect, Trust, Dignity, Compassion, Equity.

Lakeland Strategic Priorities

Quality & Safety

Providing safe and high quality care is our highest priority.

Financial Health

Providing accountability and efficiency by making effective use of all resources, and being adaptive to changing political, health system, and funding models.

Equity, Diversity, Inclusion

Creating a supportive culture for residents, families, and staff in our shared pursuit of excellence within an environment where everyone belongs. Developing staff through team building, education, co-design, and open communication. Strengthening these goals by actively supporting the work of our Resident Council and Family Council.

Partnership & Collaboration

Building on existing partnerships and exploring opportunities for enhanced engagement within our community and among our health system partners. Actively participating as a core member of the West Parry Sound Ontario Health Team and working with West Parry Sound Health Centre to evaluate and consider expanded delivery of long term care.

Governance and Operational Alignment - 2026-2027

Work with our Team, Governors, Residents and Families, and System Partners to make best use of all resources to support Lakeland's Strategic Priorities and support development of an improved health system for West Parry Sound.

Governance Priority

- Quality Committee with a report out by all other committees and work in the Home in the Home.
- Attended by cross internal community representation (Leaders, family member, Medical Director, Directors, residents and a frontline workers).

Operational Priority

- Track and sustain improvement through the QI (Quality Indicators) as set out by CIHI (Canadian Institute for Health Information).
- Participate in the Ontario government's goals of achieving 4.0 hours of care, by staffing effectively and responsibly.

Governance Priority

- Monthly financial update report and annual budget passing as part of a standing item before the Board of Directors.

Operational Priority

- Seek fiscal balance by maintaining a comprehensive Capital Procurement Plan, working with WPSHC to secure the best possible cost on supplies and services.
- Advocating alone and with partners to secure increased MLTC funding.
- Administrator and Managers work collaboratively to mitigate unfunded and unavoidable expenses.

Governance Priority

- As part of our LTC Service Accountability Agreement, completion and presentation of an annual Equity, Diversity, and Inclusion Plan to the Board of Directors, system partners, and broader community. Actions are reported quarterly.

Operational Priority

- Investments in staff professional development, huddles and meetings with staff often, supporting both directly and indirectly the staff Social Committee, Volunteers, and the Resident Council and Family Council.
- Promoting committee work and leaders in recognizing best practices and offering opportunities for continuous Improvement.

Governance Priority

- Board and Leadership participation in WPS Ontario Health Team. Participation in other community committees, and looking for opportunities to strengthen the LLTC's relationship with Indigenous communities.
- Evaluate and consider opportunities to expand LTC bed capacity.

Operational Priority

- Continue to apprise the Board of updates from the WPS Ontario Health Team.
- Collaborate and have open lines of communication with regional and local partners.
- Sustain and be part of community committees.
- Evaluate and consider long-term care capital development opportunities.